

# **KEEPING YOU SAFE** (updated 19<sup>th</sup> November 2021)

## **iFLY Downunder**

Please note from 15th December 2021 as a business we must operate and comply with the "Public Health and Social Measure" roadmap as determined by the New South Wales Government.

For further details regarding this Public Health and Social Measure roadmap please click here <https://www.nsw.gov.au/sites/default/files/2021-11/nsw-roadmap-nov8.pdf>

### **What we will do:**

- Keep a sign on the front door asking you not to enter if you have experienced flu like symptoms.
- Mark the floor to keep 1.5m apart and provide clear directions on where you should go.
- Move seating to be 1.5m apart in the viewing gallery.
- Monitor our class sizes to keep customer numbers in the building below 100 (or 1 for every 4m<sup>2</sup>)
- Swap our high fives for shakkas!
- Wipe down areas of high usage between customers with hospital grade cleaner.
- Regularly wipe down areas of low-medium usage with hospital grade cleaner.
- Wipe down all flight gear between customers with hospital grade cleaner.
- Provide hand sanitiser for customer and staff use.
- Ensure our staff are fit to attend work and do not have any flu-like symptoms.
- Ensure any staff tested for COVID-19 remain off work until test results are back, even if they feel better.
- Ensure all staff wear a facemask.
- Ensure all staff are double vaccinated with an approved COVID-19 vaccine.

Restrictions will ease when NSW reaches 95% double vaccination or December 15<sup>th</sup>, after which:

- Keep a sign on the front door asking you not to enter if you have experienced flu like symptoms.
- Mark the floor to provide clear directions on where you should go.
- Move seating to be 1.5m apart in the viewing gallery.
- Keep Density limit below 1 person per 2m<sup>2</sup>.
- Wipe down areas of high usage between customers with hospital grade cleaner.
- Regularly wipe down areas of low-medium usage with hospital grade cleaner.
- Wipe down all flight gear between customers with hospital grade cleaner.
- Provide hand sanitiser for customer and staff use.
- Ensure our staff are fit to attend work and do not have any flu-like symptoms.
- Ensure any staff tested for COVID-19 remain off work until test results are back, even if they feel better.

### What we ask you to do:

- You must wear a facemask upon entering the premises. Children 12 years and under are exempt but are encouraged to wear masks where practicable.
- You must have received both doses of an approved COVID-19 vaccination and be able to show proof of vaccination upon entering the premises. Children 15 years and under do not require a vaccination.
- Ask that you reschedule your booking if you feel unwell or have been in contact with a known COVID-19 case, or if you have had a covid test and aware awaiting results.
- Ask that you book your flight online or purchase gift vouchers online before arrival.
- Ask that you pre-purchase media before arrival to avoid touching the kiosks on site.
- Ask that you complete the online waiver at home prior to arrival.
- Ask that you bring your own lace up shoes and socks, so you don't need to hire ours.
- Ask that you keep spectators to a minimum and know they may be turned away if we reach capacity.
- Ask you to wash your hands before training commences.

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- Ask you to wash your hands before training commences.

### For Professional Flyers:

- If you are a professional flyer we ask that you bring your own gear including a full face helmet.
- You must wear a facemask upon entering the premises. Children 12 years and under are exempt but are encouraged to wear masks where practicable.
- You must have received both doses of an approved COVID-19 vaccination and be able to show proof of vaccination upon entering the premises. Children 15 years and under do not require a vaccination.

Restrictions will ease when NSW reaches 95% double vaccination or December 15<sup>th</sup>, after which:

- If you are a professional flyer we ask that you bring your own gear including a full face helmet.

***iFLY Gold Coast (updated 19<sup>th</sup> November )***

Please note from 17th December 2021 as a business we must operate and comply with the "Public Health and Social Measure" roadmap as determined by the Queensland Government.

For further details regarding this Public Health and Social Measure roadmap please click here

[https://www.covid19.qld.gov.au/\\_data/assets/pdf\\_file/0021/220377/DPC7976-Vaccine-status-plan.pdf?nocache-v2](https://www.covid19.qld.gov.au/_data/assets/pdf_file/0021/220377/DPC7976-Vaccine-status-plan.pdf?nocache-v2)

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- Provide hand sanitiser for customer and staff use.
- Ensure our staff are fit to attend work and do not have any flu-like symptoms.
- Ensure any staff tested for COVID-19 remain off work until test results are back, even if they feel better.
- Ensure all staff are double vaccinated with an approved COVID-19 vaccine.
- As pre the government directive verify your vaccination status.
- Follow any other Health directives as required.

#### **What we ask you to do:**

- You must have received both doses of an approved COVID-19 vaccination and be able to show proof of vaccination upon entering the premises. Children 15 years and under do not require a vaccination.
- Check in all flyers and guests via the Queensland Check in App.
- Ask that you reschedule your booking if you feel unwell or have been in contact with a known COVID-19 case.
- Ask that you book your flight online or purchase gift vouchers online before arrival.
- Ask that you pre-purchase media before arrival to avoid touching the kiosks on site.
- Ask that you complete the online waiver at home prior to arrival.
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- Check in all flyers and guests via the Queensland Check in App.
- Ask that you complete the online waiver at home prior to arrival.
- If you are a professional flyer we ask that you bring your own gear including a full face helmet.
- Follow any additional health directives provided by the Queensland Government.
- Ask you to wash your hands before training commences.