

KEEPING YOU SAFE (updated 20 July 2020)

What we will do:

- Keep a sign on the front door asking you not to enter if you have experienced flu like symptoms.
- Mark the floor and seating to keep 1.5m apart and provide clear directions on where you should go.
- Monitor our class sizes to keep customer numbers in the building below 100 (or 1 for every 4m²)
- Swap our high fives for shakkas!
- Wipe down areas of high usage between customers with hospital grade cleaner.
- Regularly wipe down areas of low-medium usage with hospital grade cleaner.
- Wipe down all flight gear between customers with hospital grade cleaner.
- Clean the flight bench and doorway between each class.
- Keep our front desk divided into check-in on the right and sales on the left.
- Provide hand sanitiser for customer and staff use.
- Ensure our staff are fit to attend work and do not have any flu-like symptoms.
- Ensure any staff tested for COVID19 remain off work until test results are back, even if they feel better.
- Not run our VR packages or hire G3 helmets until further notice.

What we ask you to do:

- Ask that you reschedule your booking if you feel unwell or have been in contact with a known COVID19 case.
- Ask that you book your flight online or purchase gift vouchers online before arrival.
- Ask that you pre-purchase media before arrival to avoid touching the kiosks on site.
- Ask that you complete the online waiver at home prior to arrival.
- Ask that you bring your own lace up shoes and socks so you don't need to hire ours.
- Ask that you keep spectators to a minimum and know they may be turned away if we reach capacity.
- Ask you to wash your hands before training commences.

For Professional Flyers:

- If you are a professional flyer we ask that you bring your own gear including a full face helmet.
- Please respect the social distancing rules outside of the tunnel, even if it's your best mate flying with you. Team dirt diving is allowed.